

Devonport-Takapuna Local Board

Message from the Chair

It is my pleasure to present the Devonport-Takapuna Local Board's 2017/2018 Local Board Agreement, which covers the third year of our local board plan.

In developing this local board agreement, we carefully considered all submissions on the Annual Budget 2017/2018, alongside the priorities and key initiatives highlighted in our local board plan. You have given us the mandate to undertake our proposed local projects, such as continuing our parks development programme, which includes projects such as improvements to Takapuna Beach Reserve and a development plan for Barry's Point Reserve. Your feedback also enables us to:

- undertake a centre plan for Sunnynook; and continue to implement the Milford and Takapuna centre plans; and
- partner with our three business associations to undertake 'Shore Coast Tourism' which will provide a range of economic development initiatives to benefit Milford, Takapuna and Devonport.

In addition to the projects outlined above, we will continue to invest in our area by renewing existing assets, leading environmental and sustainability initiatives, supporting active and healthy lifestyles and providing events that bring residents together and which celebrate our local identity. We will also oversee the completion of key projects, such as the lease for the Takapuna Beach Holiday Park.

We will continue to advocate on your behalf for greater investment in our area, and to ensure funding for key projects, for example upgrading the Bayswater Ferry Terminal. We will also advocate for projects that bring transformational change to our area, such as the Lake Road upgrade, to be prioritised by the Governing Body and Auckland Transport.

Many thanks for your ongoing contribution to the work of the local board.

Grant Gillon

Chair, Devonport-Takapuna Local Board

Introduction

Auckland Council's shared governance model means local boards make decisions on local issues, activities and the use of local facilities within their decision-making allocation responsibilities. Local boards develop a three-year local board plan as the basis of their annual funding agreement with Auckland Council's Governing Body (the mayor and councillors). Local boards also advocate to the Governing Body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities.

This document provides information on local activities that have been agreed for delivery in 2017/2018 between the Governing Body and the local board.

It outlines a local board agreement for 2017/2018 including local funding priorities, budgets and performance targets. This document also outlines supporting material to the agreement including a message from the Chair and key advocacy areas.

About this area

The Devonport-Takapuna Local Board area comprises a number of coastal suburbs and blends well-established residential areas with a diversifying population, engaged communities, vibrant town centres and beautiful parks

and beaches. The local board area is bounded by the magnificent Hauraki Gulf to the east and the Waitematā Harbour to the south. The western boundary is set by State Highway 1, while Sunset and East Coast Bays Road forms the northern boundary.

Devonport-Takapuna is an area of villages and town centres, each with their own unique and special identity. The area includes culturally diverse suburbs such as Sunnynook, Forrest Hill and Crown Hill. Five minutes south is Milford, which has seen new boutique retail and hospitality places emerge in the area for people to enjoy.

Devonport is a tourist hotspot, with its historic villas lining the streets and naval history, while Belmont and Hauraki are flourishing areas with thriving, active communities. Takapuna town centre has been earmarked for transformational change and is set to become an iconic seaside suburb. The town centre is already seeing new and exciting laneways and shared spaces being developed, which are attracting a variety of new businesses.

Our area is characterised by iconic natural landmarks such as the two maunga (Takarunga-Mt Victoria and Maungauika-North Head), the volcanic crater of Lake Pupuke, stunning beaches and coastlines and a network of quality parks and open spaces. These provide opportunities for people to lead healthy, active lifestyles and provide tranquil settings within the urban environment.

Local Board Plan outcomes

The Devonport-Takapuna Local Board Plan sets out the aspirations the local board has for the area and how the board works towards creating the world's most liveable city (the vision of the Auckland Plan) at a local level.

The Devonport-Takapuna Local Board Plan outcomes are:

- **Our heritage and environment is cherished and looked after** - we will ensure that our environment is healthy and our history valued so that future generations can enjoy it as much as we do.
- **Open space that allows us to live** - We will ensure that our beaches, parks, sportsfield and general open space are places people want to be, enabling everyone to relax, play, and connect with nature.
- **Active, connected and supported neighbourhoods.** We will engage regularly with all of our communities to ensure they feel valued and able to make a difference. We will encourage activity that connects people to each other to strengthen our communities.
- **Facilities that enable community well-being.** We will ensure that our facilities contribute towards making our communities vibrant, connected and safe.
- **Increased opportunities for local new business development and economic growth** We will encourage new business and support existing business activity that significantly improves the local economy and provides job opportunities for local people.
- **Easy safe and reliable journeys that reduce congestion** - We will advocate for and promote travel options that are safe and reliable and reduce congestion from door to destination.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2017/2018 financial year in addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

Māori transformational shift outcomes

The Devonport-Takapuna Local Board acknowledges the overall importance of the Auckland Council's commitment to meeting its statutory obligations and responsibilities under Te Tiriti o Waitangi/Treaty of Waitangi to respective mana whenua iwi groups and to Māori of the local board area. The board will work to achieve these obligations by way of engaging in partnership with mana whenua and Māori on community projects of common interest, to seek advice and direction on the importance of kaitiakitanga of the whenua, moana and natural surrounding environment.

The Devonport-Takapuna Local Board also recognises the rich historical connection of mana whenua to the area. The board will ensure it works in partnership with mana whenua wherever possible to improve the community's knowledge of the historical relationship between mana whenua and the local area.

Devonport-Takapuna Local Board Agreement 2017/2018

Priorities by activity area

Auckland Council's 2017/2018 funding priorities for local activities and which have contributed to key community outcomes in the Devonport-Takapuna local board area are as follows under each local activity.

Local Parks, Sport and Recreation

This group of activities covers management and provision of local parks and open space and recreation activities for both passive and active recreation.

These activities include both the planning (i.e. needs assessments and development plans) and delivery of a number of parks and open space projects in the local board area.

Our annual budget to deliver these activities includes operating costs of \$5,430,000 and capital investment of \$5,374,000.

The key initiatives we have planned for 2017/2018 include:

- supporting our local parks volunteers
- undertaking a development plans at Barry's Point Reserve
- implementing improvements to Takapuna Beach Reserve
- creating new and welcoming spaces at Sunnynook Park.

Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches	Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves	79%	75%	75%
	Percentage of residents who visited a local park or reserve in the last 12 months	92%	90%	90%
Provide sports fields that are fit for purpose and cater for community needs.	Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields	78%	75%	75%
Provide programmes and facilities that ensure more Aucklanders are more active more often	Customers Net Promoter Score for Pool and Leisure Centres	18%	15%	15%

Note to table: The local board has subsidised parks maintenance services (\$13,000) to retain frequency of street garden maintenance.

Local Community Services

This group of activities contributes to improved community outcomes by providing places and spaces for the community to learn and recreate and by integrating arts and culture into the everyday lives of Aucklanders. Key activities include locally delivered Libraries and Information (Libraries) and Arts, Community and Events services.

Our annual budget to deliver these activities includes operating costs of \$4,387,000 and capital investment of \$1,227,000.

The key initiatives we have planned for 2017/2018 include:

- providing a full-time strategic broker who will work alongside, connect and provide new opportunities for our communities
- supporting Younite, our youth board
- funding for additional library hours
- supporting our key community groups and organisations who provide a range of services and programmes across the local board area
- providing a community grants programme that meets the needs of our community, arts, culture and sporting organisations.

Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities	Use of libraries as digital community hubs: Number of internet sessions per capita (PC & WiFi)	5.0	4.0	4.0
	Number of visits to library facilities per capita	11.5	8.0	8.0
	Percentage of customers satisfied with the quality of library service delivery	92%	85%	85%
	Percentage of visitors satisfied with the library environment	91%	85%	85%
Enable Aucklanders and communities to express themselves and improve their wellbeing through customer centric advice, funding, facilitation and permitting	Percentage of funding/grant applicants satisfied with information, assistance and advice provided	69%	76%	78%
Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities	Percentage of Aucklanders that feel connected to their neighbourhood and local community	55%	77%	48%
	Percentage of attendees satisfied with council delivered and funded local events	95%	85%	85%
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities	Percentage of Aucklanders that feel their local town centre is safe	Day: 95% Night: 65%	Day: 93% Night: 45%	Day: 93% Night: 46%
	Facility Utilisation - utilisation at peak times and off-peak times for council managed community centres and venues for hire	Peak: 10% Off peak: 5%	Peak: 8% Off peak: 7%	Peak: 9% Off peak: 6%
	Percentage of community facilities bookings used for health and wellbeing related activity	16%	20%	18%
	Number of visitors to community centres and venues for hire	135,317	125,388	126,617

Note to table: The local board has subsidised library hours (\$73,000).

Local Planning and Development

This group of activities covers local business area planning, local street environment and town centres and local environment and heritage protection.

These activities include providing local economic development initiatives, future planning for areas that will experience population growth and implementing current centre plans.

Our annual budget to deliver these activities includes operating costs of \$1,067,000 and capital investment of \$3,066,000.

The key initiatives we have planned for 2017/2018 include:

- developing a centre plan for Sunnynook
- implementing the Milford and Takapuna centre plans
- partnering with our three business improvement districts (BIDs) to undertake 'Shore Coast Tourism' which will provide a range of economic development initiatives to benefit Milford, Takapuna and Devonport
- funding the three BIDs so that they have continued access and benefit from Marketview, a platform that helps them understand consumer behaviour in their areas.

Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Develop local business precincts and town centres as great places to do business	Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	67%	100%	100%

Local Environmental Management

Local environmental management activities work in partnership with locally based communities and iwi to deliver enhanced environmental outcomes (with a focus on indigenous biodiversity, healthy waterways and sustainable living) that contribute to Māori, community wellbeing and economy.

These activities include community-led restoration programmes, supporting volunteers and partnering with schools to provide a range of environmental initiatives.

Our annual budget to deliver these activities includes operating costs of \$50,000. There is no capital investment.

The key initiatives we have planned for 2017/2018 include:

- Northwest Wildlink
- Water sensitive design projects for schools.

Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide leadership & support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage	Proportion of local programmes that deliver intended environmental actions and/or outcomes	100%	85%	90%

Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2015-2025 where the survey measures determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2017/2018.

Our annual budget to deliver these activities includes operating costs of \$1,022,000. There is no capital investment.

Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

1. **Asset based services** – the Governing Body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the Governing Body on an annual basis.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

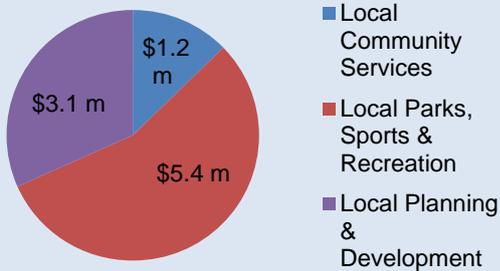
As part of the Long-term Plan 2015-2025, the Governing Body approved a new discretionary capital expenditure fund for local boards. This incorporates a total fund of \$10 million per annum across all 21 local boards, to be managed in three-year periods.

The total planned expenditure for local activities across all 21 local boards over the 2017/2018 financial year is shown in the table on pages 8 and 9 of Volume 2: Local Board Information and Agreements.

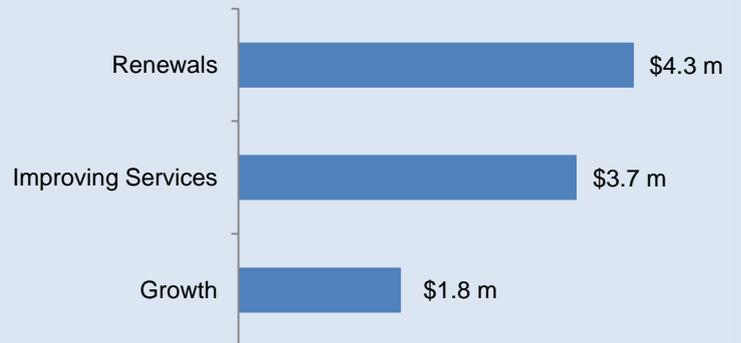
Funding priorities for local activities

Capital spend

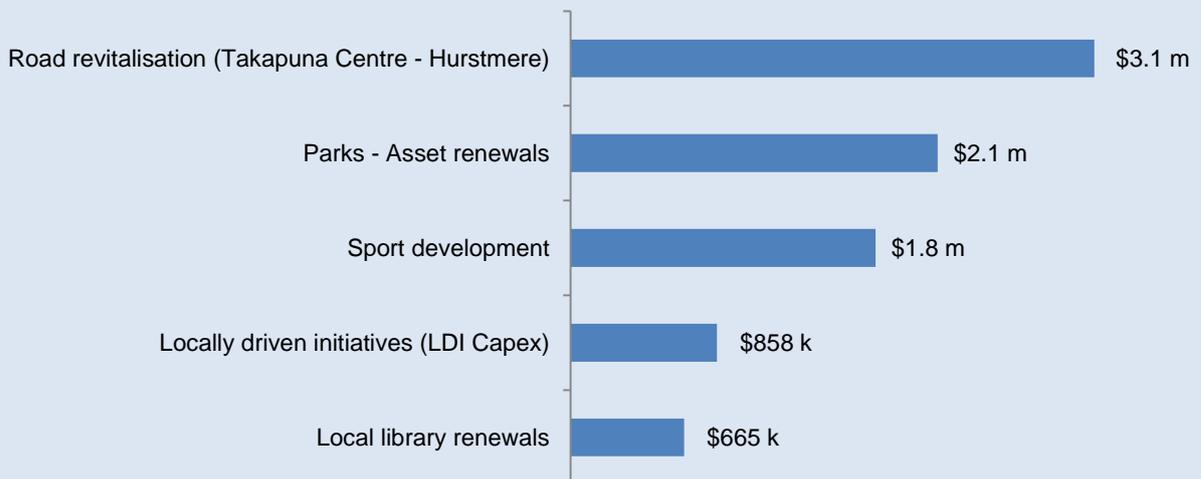
By activity area



By category

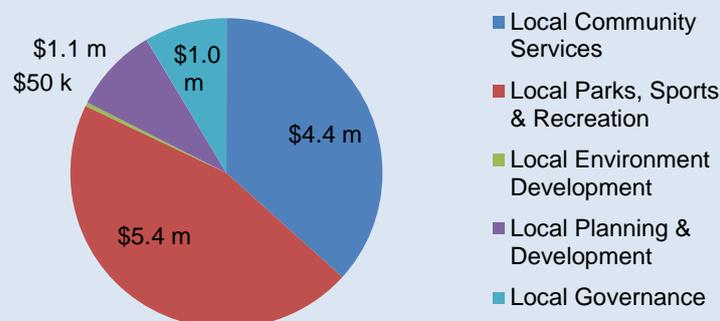


Key projects



Operating spend

By activity area



Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2017 to 30 June 2018 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

\$000 Financial year ending 30 June	Annual Plan 2016/17	Annual Plan 2017/18
Sources of operating funding:		
General rates, UAGCs, rates penalties	12,472	11,294
Targeted rates	619	646
Subsidies and grants for operating purposes	362	210
Fees and charges	1,373	1,322
Local authorities fuel tax, fines, infringement fees and other receipts	211	217
Total operating funding	15,036	13,689
Applications of operating funding:		
Payment to staff and suppliers	11,540	10,601
Finance costs	1,619	1,247
Internal charges and overheads applied	1,869	1,848
Other operating funding applications	0	0
Total applications of operating funding	15,028	13,697
Surplus (deficit) of operating funding	9	(8)
Sources of capital funding:		
Subsidies and grants for capital expenditure	0	0
Development and financial contributions*	0	0
Increase (decrease) in debt	5,231	9,675
Gross proceeds from sale of assets	0	0
Lump sum contributions	0	0
Other dedicated capital funding	0	0
Total sources of capital funding	5,231	9,675
Application of capital funding:		
Capital expenditure:		
- to meet additional demand	921	1,751
- to improve the level of service	255	3,649
- to replace existing assets	4,064	4,266
Increase (decrease) in reserves	0	0
Increase (decrease) in investments	0	0
Total applications of capital funding	5,240	9,667
Surplus (deficit) of capital funding	(9)	8
Funding balance	0	0

Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for this annual plan, but recognise the value it will add to the local community. Key advocacy areas for this local board include:

Initiative	Description	Advocating to
Lake Road upgrade – budget prioritisation <i>Local advocacy initiative</i>	<p>Proposal</p> <p>Request that Auckland Transport (AT) prioritise the budget for the Lake Road upgrade, to alleviate increasing congestion issues and meet future population growth.</p> <p>Overview of initiative</p> <p>Lake Road is one of the busiest arterials across the Auckland region, and as the only road both into and out of the peninsula, has a critical role in transporting commuters. The importance of the road is reflected in the Auckland Transport Alignment Project, where it has been identified as a 'primary arterial road' in the proposed future strategic road network.</p> <p>Over the last five years, the road has become heavily congested and bottlenecking is being experienced by motorists on both weekdays and weekends. The congestion will only further increase significantly due to factors such as:</p> <ul style="list-style-type: none"> the Unitary Plan permitting greater intensification in the area major infrastructure developments such as the Ryman Retirement village and Ngati Whatua landholdings in Bayswater. population growth projections. <p>In 2016, AT undertook a Corridor Management Plan (CMP), a 30 year strategic document for the management of the road and is currently preparing an Indicative Business Case to fund the project. Following the completion of the business case, the local board urge AT to budget, prioritise and deliver the outputs in the CMP.</p> <p>The importance of this project was recently highlighted in the 2017/2018 Annual Plan public consultation, where 25 percent of all submissions referenced the need to upgrade Lake Road.</p>	Auckland Transport Governing Body
New Bayswater Ferry Terminal <i>Local advocacy initiative</i>	<p>Proposal</p> <p>Request that AT bring forward the funding for a new ferry terminal at Bayswater.</p> <p>Overview of initiative</p> <p>In 2014, AT's <i>Ferry Development Plan</i> outlined that there will be low growth in patronage for the Bayswater Ferry Terminal due to a lack of residential intensification, an ageing population, or a switch to using the Devonport Ferry Terminal. Subsequently the plan proposed it as a long-term project but recommended to bring forward funding for a new terminal.</p> <p>Since the adoption of the plan, a number of significant developments (as noted in the previous advocacy initiative) will result in greater demand than what was originally proposed. The local board believe that these aspects should trigger a review of the plan's existing</p>	Auckland Transport Governing Body

Initiative	Description	Advocating to
	<p>priorities, and inform budget reallocation towards a new ferry terminal.</p> <p>The new ferry terminal is a significant project because it is the shortest service that links downtown Auckland to the North Shore, and will also provide an effective alternative to alleviate traffic congestion on Lake Road.</p>	
<p>Ongoing investment and provision for new open spaces</p> <p><i>Sub-regional / regional advocacy initiative</i></p>	<p>Proposal</p> <p>Request that the Governing Body ensure there is ongoing investment and provision for new open spaces across the North Shore, and greater Auckland Region.</p> <p>Overview of initiative</p> <p>It is critical that the Governing Body continues to invest and acquire new open spaces in both new and existing areas to meet population growth and greater intensification across the North Shore and greater Auckland. In addition, the scope of this work should include other mechanisms / approaches to land acquisition, such as:</p> <ul style="list-style-type: none"> • repurposing existing land managed by council or CCOs (e.g. road ends managed by Auckland Transport) as local parks • upgrading existing, and investing in new sports fields and playing surfaces • providing innovative and flexible open spaces in metropolitan and village centers. 	<p>Governing Body</p>
<p>Pest and weed management</p> <p><i>Sub-regional / regional advocacy initiative</i></p>	<p>Proposal</p> <p>Request that the Governing Body consider funding local boards to enable locally-delivered approaches to pest and weed management.</p> <p>Overview of initiative</p> <p>The current Auckland Regional Pest Management Strategy (2007-2012) is outdated and a number of local boards have identified an opportunity to take a community-led approach to minimizing, and eliminating pest and weeds in their area. Funding a locally-delivered approach will enable local boards to focus on their priority areas, while linking and aligning to council's strategic objectives for weeds and pests.</p>	<p>Governing Body</p>

Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.



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The board can be contacted at the address below:

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For general enquiries, assistance and information, phone 09 301 0101 any time or visit www.aucklandcouncil.govt.nz

Local board meetings, agendas and minutes are available on the Auckland Council website: www.aucklandcouncil.govt.nz > About council > Meetings and agendas